

香港特別行政區政府
新聞公報

政府各部門全力應對大埔五級火警

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政府發言人今日（十一月二十七日）表示，大埔宏福苑五級火警導致多人傷亡，行政長官昨日（十一月二十六日）下午召開跨部門緊急會議，即時啟動緊急事故監察及支援中心，由各相關部門人員實時密切監察情況，統籌協調各部門全力應對及處理火災造成的影響。

政府各個部門和單位全力進行多方面的工作：最首要的工作就是撲滅這次火災和救援被困的居民；第二方面是救治傷者；第三方面是支援善後，向死者家屬、傷者以及受影響的居民提供援助；第四方面是全面調查事件，查出火警起因。

消防處昨日下午二時五十一分收到報告指大埔宏福苑發生火警。消防人員迅速於下午二時五十六分到達現場後，發現外圍搭建棚架已起火並蔓延至室內及其他樓宇。消防人員隨即展開滅火救援工作，期間數度將火警升級，至昨晚六時二十二分將火警升為五級。

目前現場已動用 11 條消防喉、八部旋轉台鋼梯車在現場進行射水，另外 26 隊搜救隊正在現場處理求助個案。在今次行動中，消防處共調派 200 多架消防車輛及約 100 架救護車輛，一共出動 1 200 多名消防及救護人員。

警方到達火警現場後隨即設立指揮中心，動員超過 1 000 名警務人員協調居民疏散、救援及緊急支援的工作。

警務人員亦在現場及附近一帶指揮交通，實施封路、交通管制及改道措施，以協助現場救援工作。警方會因應救援工作需要適時調整封路範圍及特別交通安排。警方呼籲駕駛人士保持忍讓，並聽從現場警務人員的指示。

另外，警方已設立傷者查詢熱線，市民如懷疑親友在今次火警中失蹤，可致電警方熱線 1878 999 求助。

醫療輔助隊在本次行動中，已派出六輛救護車及 33 名人員，負責現場傷者的急救及送院工作。

醫院管理局收到消防處通知有關事故後，即時啟動重大事故控制中心，統籌及協調安排九間公立醫院（包括雅麗氏何妙齡那打素醫院、威爾斯親王醫院、北區醫院、

伊利沙伯醫院、廣華醫院、博愛醫院、瑪嘉烈醫院、瑪麗醫院和基督教聯合醫院) 的急症室作出戒備。其中新界東醫院聯網三間急症醫院(即雅麗氏何妙齡那打素醫院、威爾斯親王醫院和北區醫院)，包括其急症室及其他部門例如深切治療科、燒傷科等不同部門的同事，均全力以赴進行救援。

北區醫院和威爾斯親王醫院亦派員前往事故現場為傷者作分流及提供緊急治理。由於涉及多名傷者，瑪麗醫院和威爾斯親王醫院的燒傷中心及東區尤德夫人那打素醫院高壓氧治療中心亦已做好準備，隨時接收傷者。

因應廣福邨有居民需要進行疏散，房屋署及管理公司的職員已在現場為居民提供所需協助。房屋局和房屋署已與民政事務總署及社會福利署緊密聯繫，盡全力為有需要的受影響住戶提供協助，包括安排有需要的宏福苑及廣福邨居民入住過渡性房屋、中轉屋或臨時收容中心。

大埔民政事務處(民政處)已開放八個臨時庇護中心供有需要居民暫住，並安排穿梭巴士接載居民。截至昨晚九時三十分，庇護中心的使用人數約 900 人。大埔民政處會密切監察情況，按需要陸續開放更多庇護中心。

大埔民政處已派出全區 19 隊關愛隊支援，鄰近的沙田民政處和關愛隊亦已跨區加強支援。另外，其他地區的關愛隊亦會動員作出適當支援。大埔民政處、沙田民政處和北區民政處已在雅麗氏何妙齡那打素醫院、威爾斯親王醫院和北區醫院設立跨部門援助站，為市民提供協助及供市民查詢。大埔民政處會協助有需要的死傷者家屬申請緊急救援基金或特別援助基金，亦會為他們聯絡其他慈善組織的各類援助基金。

社會福利署已安排社工和支援人員到現場救援站及各庇護中心，為居民提供協助。民眾安全服務隊亦已動員 100 人，配合臨時庇護中心的工作。另外，醫務社工正為傷者及相關家屬提供情緒支援。經民政處聯絡，香港紅十字會已派員到臨時庇護中心提供情緒支援及簡單醫療服務。醫務衛生局亦已安排 18 111 情緒通熱線增加人手，應對與火災相關的情緒困擾來電個案。另外，陪我講 Shall We Talk 社交媒體已上載有關應對壓力或負面情緒的支援信息。

就棚架搭建及所採用的保護幕、保護網、防水油布或塑膠帆布等物料，屋宇署一向實施嚴格的阻燃特性要求，以防止火警發生時火勢蔓延。署方於上月已向所有註冊建築專業人士及註冊承建商發出通告函件，再三提醒他們檢視及確保負責的建築工程的保護網等符合認可標準的阻燃性能。

宏福苑是已出售的居者有其屋，工程由屋苑業主立案法團負責聘請的註冊承建商——宏業建築工程有限公司進行。工程由房屋局獨立審查組根據《建築物條例》作出監

管。就是次火警事故，房屋局獨立審查組會進行調查，若發現有人違反《建築物條例》的規定，會轉介屋宇署按條例處理，包括提出檢控或進行紀律處分程序。

因應是次火警事故，屋宇署及房屋局獨立審查組亦會採取特別行動，針對正進行中的工程，要求註冊建築專業人士及承建商覆核棚架保護網等的阻燃性能的記錄或相關測試文件，並向部門提交報告。

截至午夜十二時，火警造成 36 人死亡、36 人受傷，其中一名死者為消防員。現時消防處正全力撲救大火，情況逐漸受控。政府各部門人員會繼續恪守職責，全力進行應對及善後工作，以及向有需要的市民提供適切支援。

完

2025 年 11 月 27 日 (星期四)

香港時間 3 時 21 分

The Government of the Hong Kong Special Administrative Region **Press Releases**

Government departments go all out to fight No. 5 alarm fire in Tai Po

A Government spokesman said today (November 27) that, in view of the No. 5 alarm fire at Wang Fuk Court in Tai Po that had caused multiple casualties, the Chief Executive convened an interdepartmental urgent meeting yesterday afternoon (November 26). The Government's Emergency Monitoring and Support Centre was activated immediately and officers from relevant departments closely monitored the situation in real time, co-ordinating efforts to strive to alleviate the impact of the fire.

Various government departments and units are making every effort on multiple fronts: the top priority is extinguishing the fire and rescuing trapped residents; the second is treating the injured; the third is providing post-incident support, offering assistance to the families of the deceased, the injured, and affected residents; and the fourth is conducting a thorough investigation to determine the cause of the fire.

The Fire Services Department (FSD) received reports at 2.51pm yesterday that a fire broke out at Wang Fuk Court in Tai Po. Fire services personnel arrived speedily at 2.56pm and discovered that the scaffolds outside the building had caught fire, and that the fire had spread to the interior and other buildings. Firefighting and rescue operations began immediately. The fire was upgraded several times and reached No. 5 alarm at 6.22pm yesterday.

Currently 11 jets and eight turntable ladders are deployed at the scene for water spraying, and 26 search and rescue teams are handling assistance calls at scene. During the operation, the FSD has dispatched over 200 fire appliances and about 100 ambulances, and mobilised over 1 200 fire and ambulance personnel.

Police officers immediately set up a command post upon arrival and mobilised over

1 000 personnel to co-ordinate residents' evacuation, rescue operations and emergency support.

Police officers also directed traffic at the scene and surrounding areas, implementing road closures, traffic control measures and diversions to facilitate rescue operations. Police will adjust road closure areas and special traffic arrangements as necessary taking into account rescue operations. Motorists are urged to exercise patience and follow instructions from officers at scene.

Moreover, a casualty enquiry hotline has been set up by the Police. If members of the public suspect their relatives or friends are missing in relation to the fire incident, please call the Police hotline on 1878 999.

During the operation, the Auxiliary Medical Service has deployed six ambulances and 33 personnel to provide on-site treatment and transport the injured to hospitals.

Upon notification by the FSD about the incident, the Hospital Authority immediately activated the Major Incident Control Centre to co-ordinate contingency measures, with the accident and emergency departments of nine public hospitals (including Alice Ho Miu Ling Nethersole Hospital, Prince of Wales Hospital, North District Hospital, Queen Elizabeth Hospital, Kwong Wah Hospital, Pok Oi Hospital, Princess Margaret Hospital, Queen Mary Hospital and United Christian Hospital) having been alerted to standby to receive the casualties. Among them, the three acute hospitals in the New Territories East Cluster (i.e. Alice Ho Miu Ling Nethersole Hospital, Prince of Wales Hospital and North District Hospital) in the New Territories East Cluster along with their accident and emergency departments and other departments such as intensive care units and burn units, mobilised their full resources for rescue efforts.

Meanwhile, North District Hospital and Prince of Wales Hospital also dispatched personnel to the incident site to help triage and provide initial treatment to patients. As the incident involved a number of patients, the burn centres of Queen Mary Hospital and Prince of Wales Hospital, as well as the hyperbaric oxygen therapy centre of Pamela Youde Nethersole Eastern Hospital, were prepared for the incident to receive patients anytime.

In response to need for evacuation involving residents of Kwong Fuk Estate, staff members of the Housing Department and the management company concerned have provided assistance to residents on-site. The Housing Bureau and the Housing Department have also been maintaining close contact with the Home Affairs Department and the Social Welfare Department to provide full assistance to the affected residents, including arranging the residents of Wang Fuk Court and Kwong Fuk Estate in need to reside in transitional housing, interim housing or transit centres.

The Tai Po District Office (TPDO) has opened eight temporary shelters for residents in need and has arranged shuttle bus services for residents. As at 9.30pm yesterday, about 900 persons are using the shelters. The TPDO will continue to closely monitor the situation and open more shelters as necessary.

The TPDO has deployed all 19 Care Teams across the district to provide support, while the Sha Tin District Office (STDO) nearby and its Care Teams have also provided

cross-district support. Care Teams in other districts will also be mobilised to provide appropriate support. The TPDO, STDO and North District Office have also set up interdepartmental help desks at Alice Ho Miu Ling Nethersole Hospital, Prince of Wales Hospital and North District Hospital to provide assistance and handle public enquiries. The TPDO will provide assistance to families of the deceased and injured in their applications for the Emergency Relief Fund or the Special Aid Fund, as well as liaise with various assistance funds operated by other charitable organisations.

The Social Welfare Department has deployed social work officers and supporting staff to the help desks and shelters for provision of assistance to the residents. Besides, the Civil Aid Service also mobilised over 100 personnel to assist with the operation of the temporary shelters. In addition, medical social workers are also providing emotional support to the injured persons and their families. Through liaison by the TPDO, the Hong Kong Red Cross deployed personnel to the temporary shelters to provide emotional support and medical assistance to people in need. The Health Bureau has also arranged for the "18111 - Mental Health Support Hotline" to step up its manpower to handle calls from people with needs for emotional support in relation to the fire. Moreover, support information on coping with stress or negative emotions has also been posted to "Shall We Talk" social media channels.

The Buildings Department (BD) has long been implementing strict requirements on the use of fire retardant protective nets, screens, tarpaulins, plastic sheeting and the like for scaffolds to prevent the spread of fire should a fire occur. Last month, the BD issued a circular letter to all registered building professionals and registered contractors, urging them to inspect and ascertain that the protective net and the like used in their construction projects are in compliance with the recognised standards in terms of fire retardant capability.

Wang Fuk Court is a sold property under the Home Ownership Scheme (HOS). The works are carried out by Prestige Construction & Engineering Company, Limited, a registered contractor hired by the Incorporated Owners of the HOS court. The Independent Checking Unit of the Housing Bureau (ICU) exercises building control over the works in accordance with the Buildings Ordinance. Regarding the fire incident, the ICU will conduct an investigation. If any violations of the requirements of the Buildings Ordinance are found, the case will be referred to the BD for handling in accordance with the ordinance, including prosecution or disciplinary proceedings.

In response to the fire incident, the BD and the ICU will also carry out special operations targeting ongoing construction projects. Registered building professionals and registered contractors will be required to review relevant records or test certificates relating to fire retardant properties of the protective nets and the like used in scaffolds, and submit their reports to the relevant departments.

As at midnight, the fire has resulted in 36 deaths and 36 injuries, including one fireman among the deceased. The FSD is making every effort to extinguish the fire, which is gradually under control. Staff from various government departments will continue to fulfil their duties diligently, fully engaging in response and relief work, as well as providing appropriate support to citizens in need.

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